

Guidelines – Health requirements for Optical Shops and Glasses, Lenses Selling

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1. Purpose:

- To ensure the commitment of all optical shops to the 'Public Health Requirements Programme'.
- To ensure the implementation of a 'Unified Health Requirements Program", in all optical shops in Dubai.

2. Scope:

The norms of the above will be applicable to all optical shops within the jurisdiction of Trakhees in the Emirate of Dubai.

3. Responsibility:

- Director, Inspection Department
- Manager, Retail & Commercial
- Senior Officer, Retail & Commercial
- Officers, Retail & Commercial

4. Details of implementation:

4.1 Licenses:

- 4.1.1. A copy valid professional Trade License issued from Licensing Department- Trakhees/JAFZA should be available for the optical shop, and all conditions and requirements should be complied with for operations of the licensed activity.

4.2 Documents:

- 4.2.1. EHPS file should be available.
- 4.2.2. Staff list with all essential data of the staff along with their work permits should be kept in the clinic.

4.3 Staff:

- 4.3.1. Optometrist should wear a clean uniform during working hours.
- 4.3.2. Staff should maintain personal hygiene.

4.4 General Cleanliness:

- 4.4.1. Covered waste container provided with plastic bags, should be available.
- 4.4.2. Cleaning materials and tools should be kept in a designated area.
- 4.4.3. General cleanliness should be maintained.

4.5 Spectacle Frame Shelves:

Glass shelves or cupboards should be mandatory for the display of frames.

4.6 Sight test should be done by a licensed optometrist in the shop.



- 4.7 Expired products such solutions, lenses etc. should regularly be disposed of.
- 4.8 No smoking sign should be provided.
- 4.9 The shop should be kept free from insects, pests and rodents.