



Guidelines:

Health requirements for Play Zone Arcades

PCFC- Entity (Business Unit) Name	:	Trakhees – Department of Planning & Development
Department Name	:	Environment, Health & Safety (EHS)
Section Name	:	Public Health & Safety
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1. Purpose

- To ensure commitment of all Play Zone Arcades to the public health requirements set forth by PCFC-EHS.
- To ensure the implementation of an 'Unified Health Requirements Program', in all Play Zone Arcades in the jurisdiction of PCFC – Ports, Customs & Free zone Corporation, Dubai.

2. Scope

The Health requirements are applicable in all Play Zone Arcades operating in the area of Jurisdiction of PCFC (Ports, Customs & Free zone Corporation), Dubai

3. Details of Implementation

3.1 Documents:

- 3.1.1 A valid professional trade license/ permit issued from Trakhees Licensing Division /JAFZA should be available and the Commercial name should reflect the service provided by the center.
- 3.1.2 Updated Official staff list.
- 3.1.3 EHS file (hard/soft copy) with all the required documents should be available for verification during inspection.
- 3.1.4 Approved Third Party Safety certificate for the soft play area must be available.
- 3.1.5 The facility should be approved by Trakhees Dept. (CED). Modification Completion Certificate (MCC) / Activity Verification Certificate (NOC AV) should be obtained from Trakhees CED and EHS respectively shall be available in the facility.



- 3.1.6 Only the permitted licensed activity must be performed. It is not permitted to operate as a day care center or nurse.

3.2 Staff:

- 3.2.1 All staff should obtain Occupational Health Certificate (OHC) issued from DHA.
- 3.2.2 Employee should wear clean uniform during working hours.
- 3.2.3 Personal hygiene of the staff should be maintained.
- 3.2.4 All employees shall be trained in the safe working procedures/operations for each play machine.
- 3.2.5 Employees shall be properly instructed about the hazards/safe practices in the work place through bulletins, printed rules, and verbal instructions.

3.3 Premises:

- 3.3.1 Floor, walls, ceiling must be kept clean, well maintained & in good repair at all times. The walls should be painted with suitable and smooth paint and the floor of the playing machine should be made of latex which has shock resistance ability. Floors in other areas should be smooth and easy to clean.
- 3.3.2 Elevated play areas that have been created using a retaining wall should have a guardrail, protective barrier, or fence running along the top of the retaining wall.
- 3.3.3 Sufficient area must be provided considering the extent of operation in terms of furniture setup and occupancy.

3.4 Ventilation:

- 3.4.1 Effective and suitable provision shall be made in every playing area for securing and maintaining adequate ventilation by circulation of fresh air. Where artificial ventilation



is necessary to the maintenance of comfortable conditions, an adequate ventilating system shall be installed.

3.4.2 Effective steps shall be taken by means of a fan or otherwise to regulate the temperature in play zone area.

3.5 The facility should provide the following:

3.5.1 First aid box replenished with valid shelf life medicines.

3.5.2 Covered waste bin for waste collection.

3.5.3 Hand wash facility with liquid hand soap, tissue/ hand dryer and sanitizer.

3.5.4 Daily cleaning checklist for the entire premises.

3.6 General requirements

3.6.1 No smoking policy should be implemented & No smoking sign should be displayed in the facility.

3.6.2 Emergency contact number / person must be displayed in the facility.

3.6.3 Accommodation & cooking are not allowed in the facility.

3.6.4 Fire protection detection facilities should be tested annually.